

**(THIS SECTION MUST BE COMPLETED)**

**FREE 1st 2 Years manufacturers fully comprehensive boiler warranty & GSD installation Guarantee**

Please complete the Guarantee Registration form for your free 1st 2 Years fully comprehensive manufacturers warranty & GSD **PLATINUM PROTECTION** installation Guarantee. **PLEASE PRINT IN BLOCK CAPITALS**

**Customer details**

**IMPORTANT:**

Please complete all sections to register your free 1st 2 Years fully comprehensive Manufacturers Guarantee. Then fill in the appropriate sections overleaf if you wish to apply for additional GSD **PLATINUM PROTECTION** HomePlatinum Warranty. If you have an existing boiler please also complete this registration form and return in the enclosed freepost envelope (no stamp required).

Mr/Mrs/Ms/Miss

First Name

Surname

Address

Postcode (it is essential to fill in your Postcode)

Telephone (please include STD code)

**Boiler details**

Model / Size

Serial No.

Date of installation

Are you the:  
*(please tick)*

House Owner

Tenant/Landlord

System:  
*(please tick)*

Y Plan

S Plan

No. Radiators

TRV valves

Boiler:  
*(please tick)*

Combination

Condensing

Unvented

System

**Installer details (if known)**

Name

Telephone (please include STD code)

Address

Postcode (it is essential to fill in your Postcode)

**Customer satisfaction questionnaire (New installations only)**

Please help us to understand your needs more fully by completing this questionnaire.

*(Please tick)*

1. Attitude of engineers?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

7. Quality of products installed?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

2. Quality of workmanship?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

8. Overall service provided?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

3. Respect for property?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

9. Guarantees provided?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

4. Clean up on completion?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

10. Initial advice given?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

5. Explanation of boiler/system use

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

11. Radiator heat output and comfort control?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

6. Time scale of work undertaken?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

12. System hot water flow rate pressure and temperature?

(a) Excellent  (b) Very Good  (c) Good  (d) Poor

Customer signature: \_\_\_\_\_

Print name: \_\_\_\_\_

**DATA PROTECTION ACT**

YOUR DETAILS WILL BE HELD BY GAS SERVE DIRECT LTD FOR BREAKDOWN INSURANCE AND MARKETING PURPOSES. ANY RESPONSES GIVEN TO THE CUSTOMER SATISFACTION QUESTIONNAIRE ABOVE WILL BE HELD BY GAS SERVE DIRECT LTD ONLY AND MAY BE USED TO INFORM YOU OF FUTURE ENERGY EFFICIENT PRODUCTS. NO INFORMATION SUPPLIED BY YOU WILL BE DISCLOSED TO ANY THIRD PARTY. IF YOU DO NOT WISH TO RECEIVE PROMOTIONAL INFORMATION FROM GAS SERVE DIRECT LTD PLEASE TICK THIS BOX

Additional comments: \_\_\_\_\_

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